

Lessons from Experience as an Assessor for OsEAN

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Auditors' Workshop



European Federation of Osteopaths





The Way Forward! – European Osteopathy!



Pulling Together!



Osteopathic Champions



European Federations

- ◉ EFO – European Federation of Osteopaths
- ◉ FORE – Forum for Osteopathic Regulation in Europe
- ◉ OsEAN – Osteopathic European Academic Network
- ◉ EROP – European Register for Osteopathic Physicians

Working together! New Future!





Comité Européen de Normalisation

- ◉ CEN = Comité Européen de Normalisation
- ◉ European standardisation organisation, made up of standards bodies from EU and EFTA (31)
- ◉ Recognised by EC as competent authority for development of standards

Status of osteopathic regulation in Europe

Countries with regulation and EU registered:

Finland, Iceland, Lichtenstein, Malta, Portugal, Switzerland and UK (for the time being)

Countries with regulation and not EU registered:

France, Hungary, Latvia

Regulated treatment but not regulated profession:

Belgium, Bulgaria, Italy, Romania, Slovenia

Status of osteopathic regulation in Europe

Considering regulation:

Germany, Ireland, Norway, Spain

Not recognised/ with no current plans:

Austria, Cyprus, Denmark, Greece and Sweden

Unclear:

Central and Eastern Europe

What is a CEN Standard?

- Well known in the product and process arena
- Key part of the Single European Market
- Moving into services, including healthcare, e
 - Aesthetic surgeons
 - Hearing aid professionals
 - Osteopaths
- Developed according to a defined process
- **Doesn't override national legislation**, but provides standard in those countries where none exists – 'soft law'



Purpose of the CEN Standard

- Improvement on the status quo
- Become indicative standard across Europe
- Promote greater consensus in profession
- ‘Strengthen’ the profession internally and externally
- Improve standards of patient care across Europe

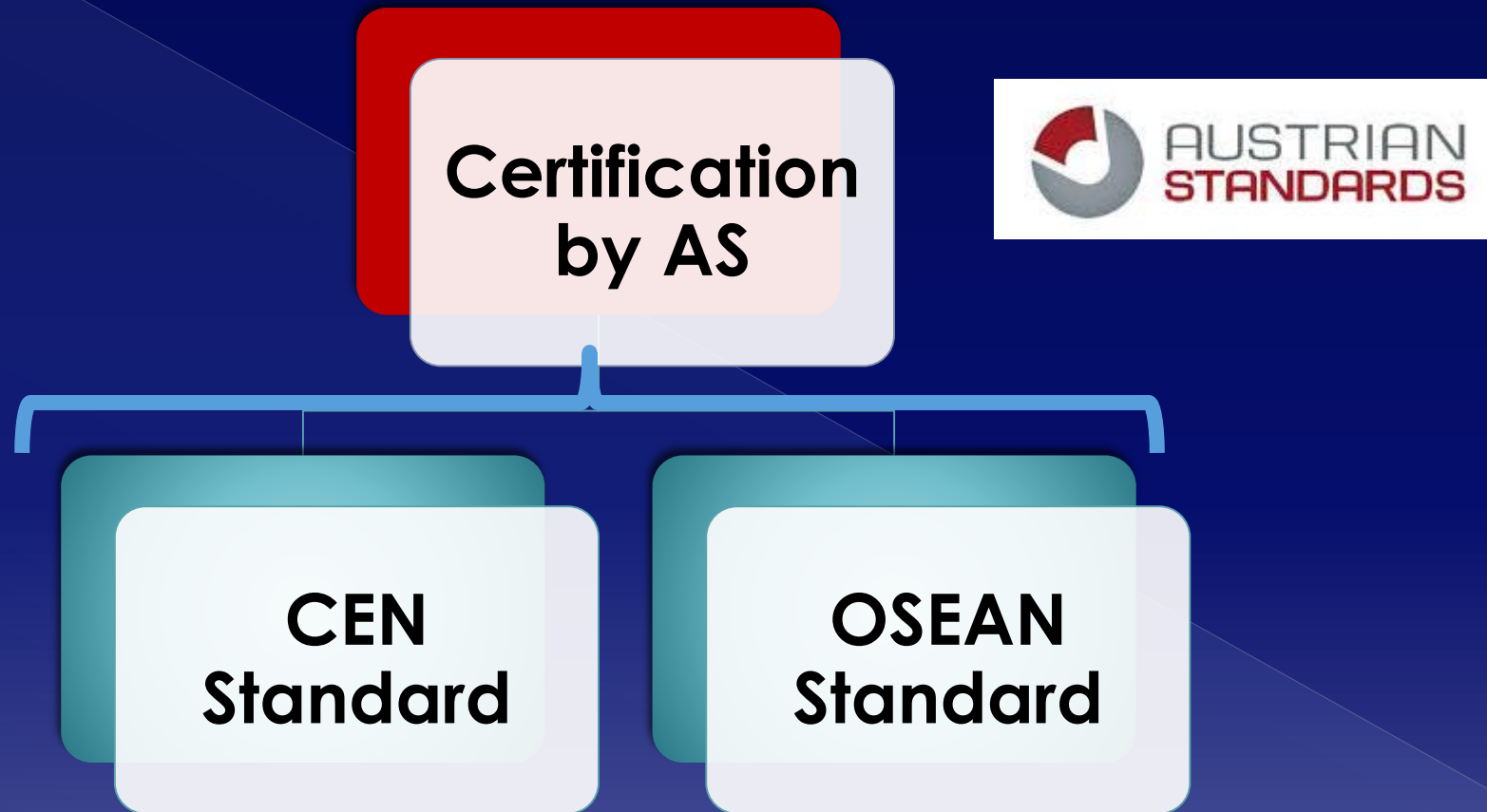
The "OsEAN Standard"

- originally proposed as an add-on to the CEN Standard
- in a format that follows the structure of ISO 29990 (Learning services for non-formal education and training)

The Standard(s)

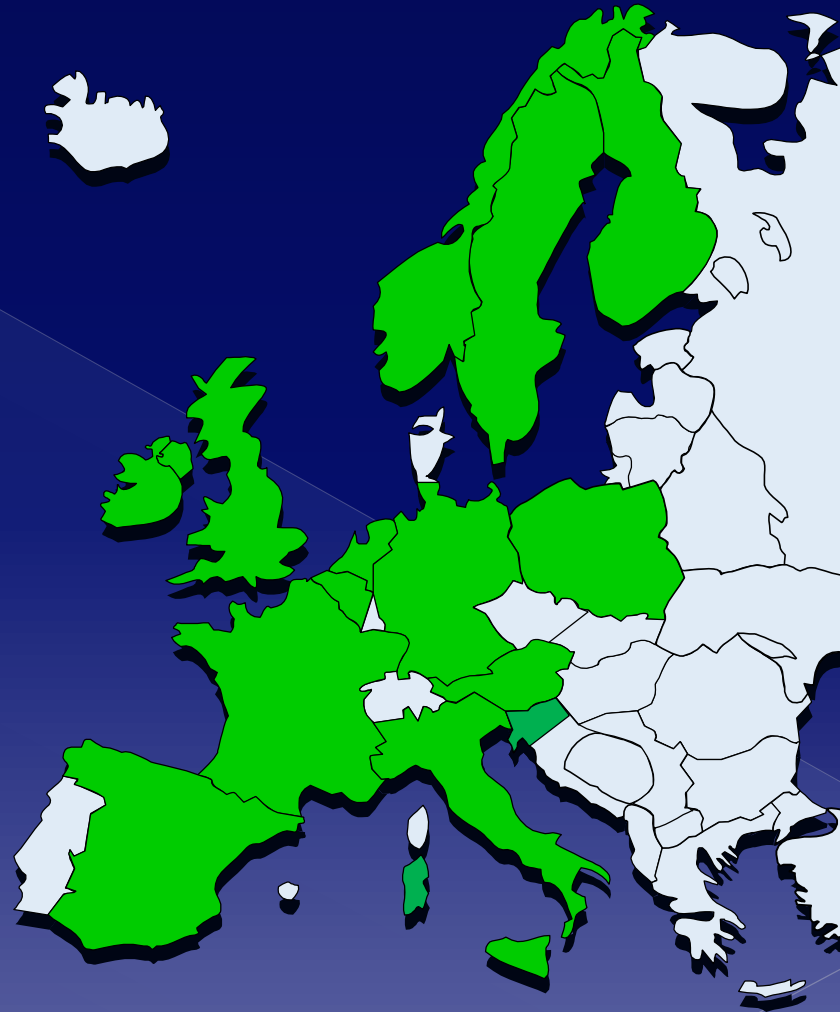
CEN-Standard (section 6)	OSEAN Add-on (based on ISO 29990)
<ul style="list-style-type: none">• Regulations for type I and type II programmes• Core competencies• Methods of teaching and assessment• Clinical learning:<ul style="list-style-type: none">• hours/patients• dedicated teaching clinic	<ul style="list-style-type: none">• Management• Quality• Facilities• Safety

The Certification Scheme



OsEAN Member schools come from:

- Austria
- Belgium
- Canada
- Croatia
- Finland
- France
- Germany
- Ireland
- Italy
- Netherlands
- Norway
- Poland
- Russian Federation
- Spain
- Sweden
- UK



OsEAN?

Osteopathic Academic Schools Network

- Formed in 2000
- Group of 30 schools – and growing rapidly
- 2 live meetings and 6 teleconferences per year
- Registered as a non-profit organisation in Vienna, Austria
- Board (7) is elected by full members for 3 year periods

So what is included in the OsEAN standard?

- ① 1) Scope
- ② 2) Application
- ③ 3) Documentation
- ④ 4) Application review
- ⑤ 5) Certification audit
- ⑥ 6) Issuing the certificate
- ⑦ 7) Recertification
- ⑧ 8) Requirements for auditors

Audit Process

- ① 1) General outcomes
- ② 2) Facilities
- ③ 3) Clinical training

Hours!

- Should the "hours" in the CEN standard be interpreted as contact hours or total learning hours?

Minimum of 60 ECTS at Master Level

- EN 6.2.3 states that a type I programme, which does not lead to a Master's title, has to comprise "no fewer than 240 ECTS with a minimum of 60 ECTS credits at the level of second cycle"

Facilities

- ◉ Secretariat
- ◉ Library
- ◉ Clinic
- ◉ Counselling Services
- ◉ Adequate Infrastructure

Clinical Training

- ⦿ How much credit can be given for prior training?
- ⦿ Suitable formats

So what is the Auditors' job?

- ◉ To review the actions by interviewing and observing,
- ◉ Collecting evidence and supporting documents,
- ◉ Evaluating the actions taken,
- ◉ Determining the extent to which objectives are met,
- ◉ Keep confidential all information obtained in the process of the audit

What is the certification body's job?

- The decision on certification shall be made solely by the certification body on the basis of the information gathered during the certification process,
- Those who make the certification decision shall not have participated in the examination of the service.

Principles of auditing

- Fair presentation: the obligation to report truthfully and accurately!

Thinking!

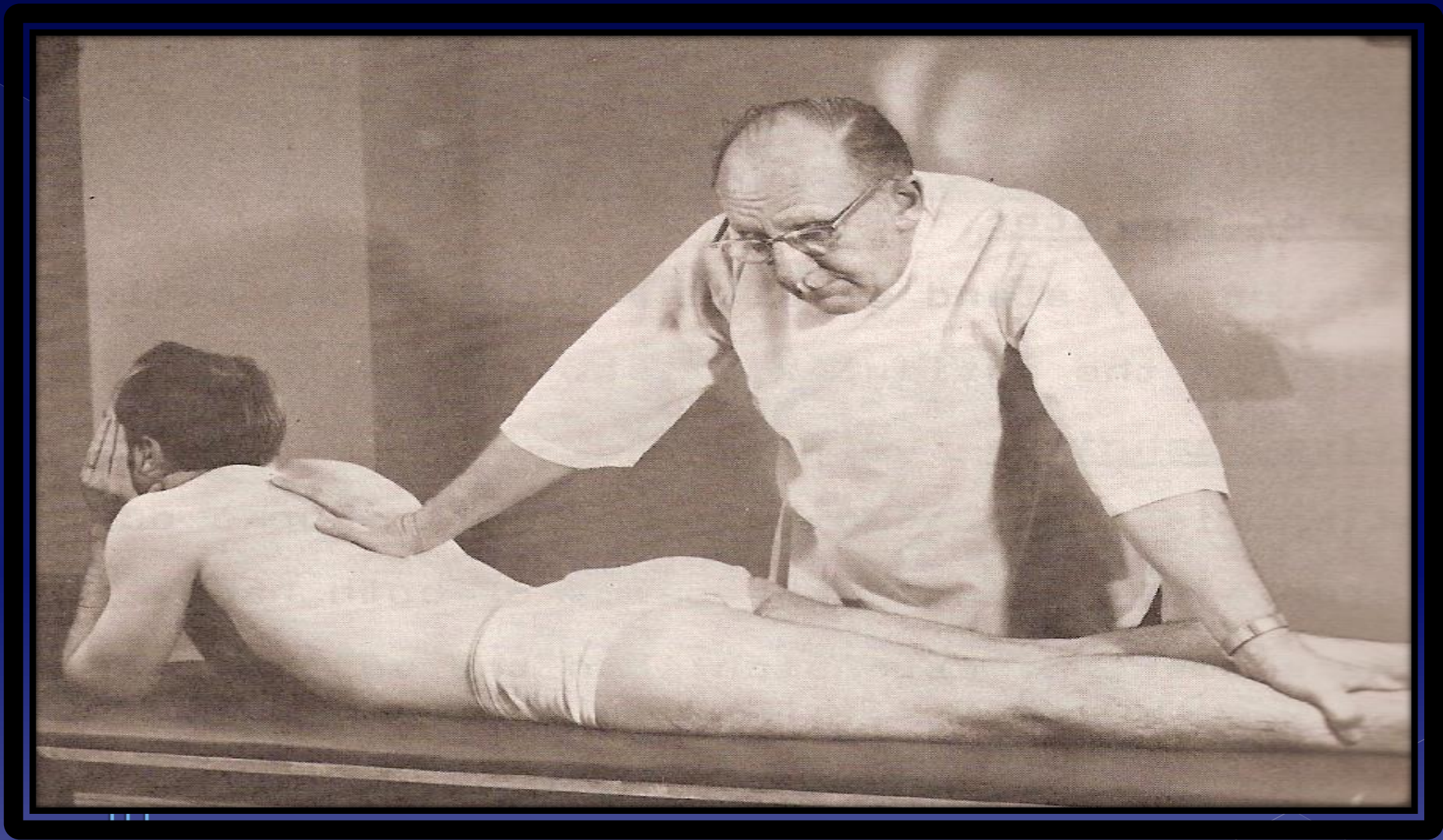


Challenges!



Rewards!





THE

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