Lessons from Experience as an Assessor for OsEAN

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Auditors’ Workshop
European Federation of Osteopaths
The Way Forward! – European Osteopathy!
Pulling Together!
Osteopathic Champions
European Federations

- EFO – European Federation of Osteopaths
- FORE – Forum for Osteopathic Regulation in Europe
- OsEAN – Osteopathic European Academic Network
- EROP – European Register for Osteopathic Physicians
Working together! New Future!
CEN = Comité Européen de Normalisation

- European standardisation organisation, made up of standards bodies from EU and EFTA (31)
- Recognised by EC as competent authority for development of standards
Countries with regulation and EU registered:

Finland, Iceland, Lichtenstein, Malta, Portugal, Switzerland and UK (for the time being)

Countries with regulation and not EU registered:

France, Hungary, Latvia

Regulated treatment but not regulated profession:

Belgium, Bulgaria, Italy, Romania, Slovenia
Status of osteopathic regulation in Europe

Considering regulation:

Germany, Ireland, Norway, Spain

Not recognised/ with no current plans:

Austria, Cyprus, Denmark, Greece and Sweden

Unclear:

Central and Eastern Europe
What is a CEN Standard?

- Well known in the product and process arena
- Key part of the Single European Market
- Moving into services, including healthcare, e.g.:
  - Aesthetic surgeons
  - Hearing aid professionals
  - Osteopaths
- Developed according to a defined process
- **Doesn’t override national legislation**, but provides standard in those countries where none exists – ‘soft law’
Purpose of the CEN Standard

➢ Improvement on the status quo

➢ Become indicative standard across Europe

➢ Promote greater consensus in profession

➢ ‘Strengthen’ the profession internally and externally

➢ Improve standards of patient care across Europe
The "OsEAN Standard"

- originally proposed as an add-on to the CEN Standard
- in a format that follows the structure of ISO 29990 (Learning services for non-formal education and training)
The Standard(s)

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<th>CEN-Standard (section 6)</th>
<th>OSEAN Add-on (based on ISO 29990)</th>
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<td>• Regulations for type I and type II programmes</td>
<td>• Management</td>
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<td>• Core competencies</td>
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<td>• Clinical learning: hours/patients</td>
<td>• Safety</td>
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OIA Auckland 2017
The Certification Scheme

Certification by AS

CEN Standard

OSEAN Standard
OsEAN Member schools come from:

- Austria
- Belgium
- Canada
- Croatia
- Finland
- France
- Germany
- Ireland
- Italy
- Netherlands
- Norway
- Poland
- Russian Federation
- Spain
- Sweden
- UK
OsEAN?
Osteopathic Academic Schools Network

- Formed in 2000
- Group of 30 schools – and growing rapidly
- 2 live meetings and 6 teleconferences per year
- Registered as a non-profit organisation in Vienna, Austria
- Board (7) is elected by full members for 3 year periods
So what is included in the OsEAN standard?

1) Scope
2) Application
3) Documentation
4) Application review
5) Certification audit
6) Issuing the certificate
7) Recertification
8) Requirements for auditors
Audit Process

1) General outcomes
2) Facilities
3) Clinical training
Should the "hours" in the CEN standard be interpreted as contact hours or total learning hours?
EN 6.2.3 states that a type I programme, which does not lead to a Master’s title, has to comprise "no fewer than 240 ECTS with a minimum of 60 ECTS credits at the level of second cycle"
Facilities

- Secretariat
- Library
- Clinic
- Counselling Services
- Adequate Infrastructure
Clinical Training

- How much credit can be given for prior training?
- Suitable formats
So what is the Auditors’ job?

- To review the actions by interviewing and observing,
- Collecting evidence and supporting documents,
- Evaluating the actions taken,
- Determining the extent to which objectives are met,
- Keep confidential all information obtained in the process of the audit
What is the certification body’s job?

- The decision on certification shall be made solely by the certification body on the basis of the information gathered during the certification process,

- Those who make the certification decision shall not have participated in the examination of the service.
Principles of auditing

- Fair presentation: the obligation to report truthfully and accurately!
Thinking!
Challenges!
Rewards!
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